

# Clarisonic Limited Warranty for the United Kingdom

## 1. Warranty Coverage

- a) For the duration of the Warranty Period, Clarisonic warrants the Product against defects in materials and workmanship arising from Normal Use of the Product.
- b) If there is a defect in the Product which is covered by this Warranty, Clarisonic agrees to exchange the Product with a new equivalent Product. Clarisonic's sole obligation under this Warranty is limited to such replacement. The Warranty is an added benefit which does not affect the consumer's statutory rights.

## 2. How to get Warranty Service

Subject to the limitations listed below, you may obtain service under this Warranty by contacting our customer services by telephone 0800 783 3975, or writing to Customer Services, Clarisonic, a division of L'Oréal (U.K.) Limited, 255 Hammersmith Road, London W6 8AZ.

## 3. Conditions and Exclusions

- a) This Warranty is limited and may be relied upon only:
  - (i) by an end user of the Clarisonic Product;
  - (ii) within the Warranty Period;
  - (iii) for Products purchased in the United Kingdom and Republic of Ireland;
  - (iv) where the Product was manufactured by or for Clarisonic and sold by an authorised distributor.
- b) To obtain service under this Warranty, you will be required to provide Clarisonic with original proof of purchase.
- c) Clarisonic shall not be obliged to repair or replace any Product which is not accompanied by a valid proof of purchase.
- d) This Warranty does not apply where the Product is subjected to use that does not constitute Normal Use or which has been repaired by an unauthorized service company.

## 4. Exclusions

Clarisonic is not responsible for any indirect, incidental or consequential damages arising out of the use of the Product, whether arising from an electrical issue or otherwise, except as required by law.

## 5. Definitions

- a) "Normal Use" means ordinary consumer use under normal home conditions and used in accordance with the instruction manual included with the Product. It does not include use of the Product with a voltage converter, use on current or voltage other than as advised on the charger, negligent use or misuse.
- b) "Product" means Clarisonic Mia, Mia 1, Mia 2, Mia 3, Aria, Pedi, Smart Profile, Alpha Fit, or Mia Fit.
- c) "Warranty Period" means 2 years from the date of purchase of the Product, as indicated on the original proof of purchase.

## 6. Consumer Statutory Rights

This Warranty gives specific legal rights and does not affect the statutory rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the Product. The consumer may assert any such rights at his or her sole discretion. Consumers can obtain information about their legal rights from trading standards offices or citizens' advice bureaux.

## **7. Governing Law and Jurisdiction**

This Warranty and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Warranty or its subject matter or formation (including non-contractual disputes or claims). For further information on how to obtain service under this Warranty, contact our Customer Service department by telephone 0800 783 3975, write to Customer Services, Clarisonic, a division of L'Oréal (U.K.) Limited, 255 Hammersmith Road, London W6 8AZ or visit [www.clarisonic.co.uk](http://www.clarisonic.co.uk).